

THE KINETIX GROUP

# Culture and Expectations

2020



# Team Responsibilities



- Display a positive and respectful attitude.
- Work with honesty and integrity.
- Represent yourself and the organization in a responsible manner.
- Be present.
- Display professionalism.
- Follow set policies and procedures.
- Ask for help when something is unclear.

# Client Expectations



**THINK PROACTIVELY**



**ASK QUESTIONS**



**PROVIDE INSIGHTFUL  
STRATEGIES AND SOLUTIONS**



**BE EFFICIENT, FLEXIBLE,  
AND TRANSPARENT**



**EXECUTE FLAWLESSLY**



**USE HUMOR –  
MAKE IT FUN!**

# Our Culture



## CORE VALUES

**trust** | collaboration | **innovation** | flexibility | **fun** | curiosity

# Questions for Discussion (as needed)

1. Which team members have you met?
2. What have our team members done to make you feel welcome?
3. If you had questions, was someone always available to answer them?
  - Who has helped you the most?
4. What was the best part of your first week?
  - Why did you enjoy that experience?
  - If no answer to initial question, ask: What activity did you find most interesting?
5. What was the most challenging thing you had to deal with this week?
  - How could we have made that challenge easier to manage?
6. Is there anything that you think we should change to help new staff during their first week on the job here?
  - Can you tell me more about why we should make that change?
7. Is there anything we haven't explained fully?